

NBK Bangor Veterinary Treatment Facility

INFORMATION FOR YOUR UPCOMING APPOINTMENT

Per CDC recommendations during the COVID-19 outbreak and until further notice, only Veterinary Treatment Facility staff are allowed in the clinic building.

- Please print, fill out, and bring the attached "Curbside Appointment Check In" Form to your appointment.
- When you arrive, please call us from your car at 360-396-7900. Be sure to stay safely in your car, and a team member will come out to escort your pet into the clinic. They will place a sanitized clinic leash on your dog, and you can then remove your leash. Please stay in your car as we examine your pet.
- We ask you to respect our safe distancing, as we respect yours. This is meant to create protective space between all of us, to prevent the spread of COVID-19.
- The doctor will give you a call during the exam time to discuss findings and recommendations.
- Once the appointment is complete, we will review your invoice and process any payment over the phone. We are unable to accept cash payments at this time.
- A team member will then bring your pet back to your car. You can then replace your leash and we will remove ours.

COVID-19 screening:

Please inform us prior to your appointment if you answer 'yes' to any of the following questions. Your honest answers will help us take precautions to keep our staff, you, and others safe.

1. Have you been diagnosed with COVID-19 in the previous 14 days?
2. Are you exhibiting associated symptoms such as coughing, fever, or difficulty breathing?
3. In the previous 14 days, have you been in contact with anyone diagnosed with COVID-19, or who is exhibiting symptoms such as coughing, fever, or difficulty breathing?
4. In the previous 14 days, have you travelled outside the United States?